



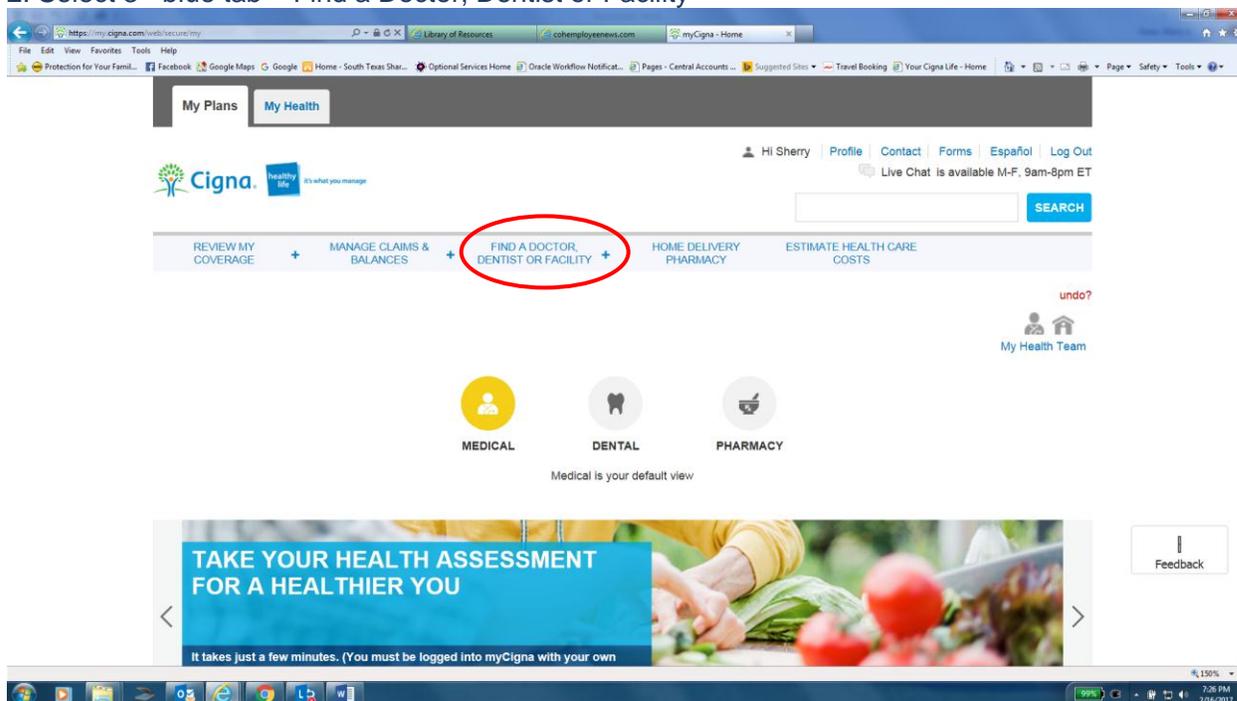
How to Select or Change my Primary Care Physician (PCP)
on MyCigna.com

To select or change your PCP on MyCigna.com. Please follow the instructions listed below.

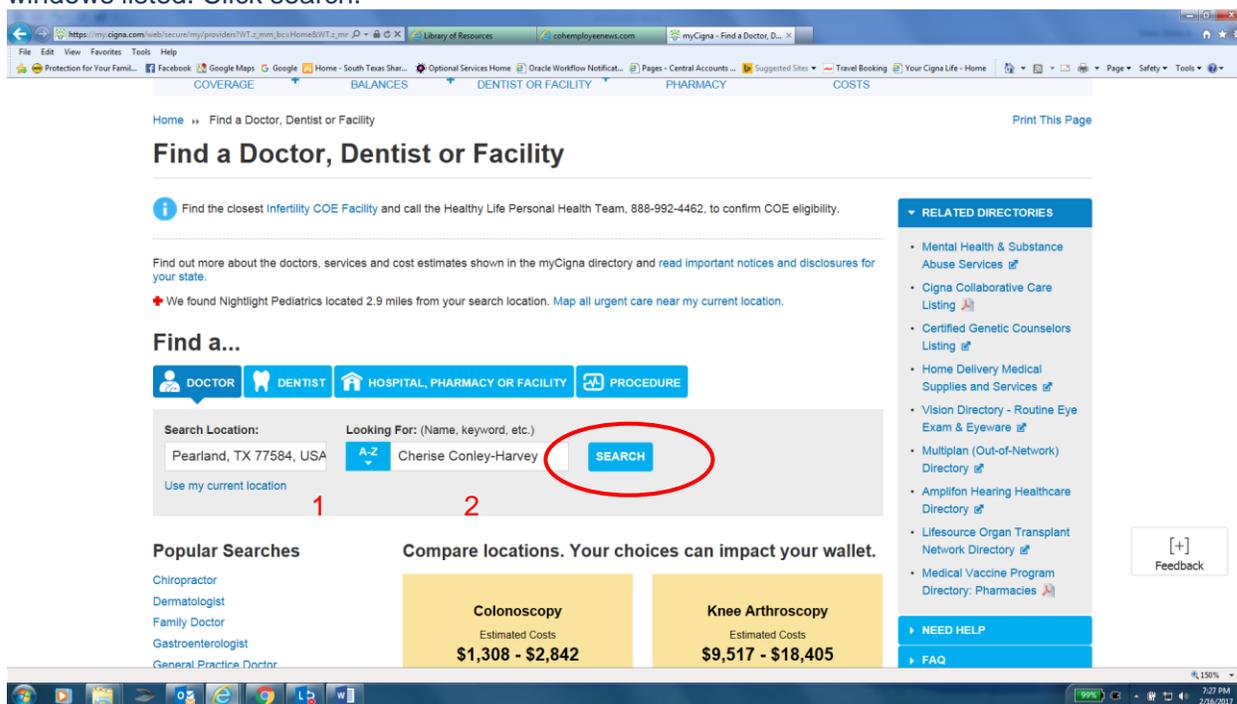


Primary Care Physician Selection or Change

1. Log in to www.mycigna.com
2. Select 3rd blue tab – Find a Doctor, Dentist or Facility



3. Under Find a Find a Doctor, Dentist or Facility, make your selection for each of the windows listed. Click search.



Primary Care Physician Selection or Change

4. Once your physician's name populate, click Make My Primary Care Physician

The screenshot shows the search results for a primary care physician. The search criteria are: Medical Plan: LocalPlus, Dental Plan: TOTAL CIGNA DPPO. The results show 1 In-Network Doctor: Cherise Conley-Harvey, MD, at KELSEY-SEYBOLD CLINIC-PEARLAND CLINIC. The doctor's profile includes internal medicine board certification, quality ratings, hospital affiliations, and a status of "Accepting new patients". A red box highlights the search results header, and another red circle highlights the "Make this doctor my PCP" button.

5. Confirmation of PCP selection or change.

The screenshot shows the same doctor profile as above, but with a confirmation message overlaid. The message reads: "Thank you! Your changes are being processed." It also provides details for the new PCP: Cherise Conley-Harvey, MD, effective March 01, 2017. A red circle highlights the confirmation message box.

